

Dispatcher
Phoenix
Use Case
18

Card Game Brand in Germany = Manufacturing =

CUSTOMER PROFILE

- Manufacturing of CARDBOARD AND GAMES, PUZZLES and PLAYING CARDS with 500-999 employees

CUSTOMER NEEDS

The customer would like to have a solution to provide pay slips to their employees who doesn't have a pc and active directory account / exchange mailbox. The whole process should be completely automated.

SOLUTIONS

> Dispatcher Phoenix Office Package

The IT department export the user-based pay slips out of their ERP System MS Dynamics NAV and store these files in a input folder from Dispatcher Phoenix. The documents are named like the following name-convention: document-type_username.pdf.

Dispatcher Phoenix Parser node split the file name into two parts (document-type and username) and provide these two metadata as variables within the workflow.

Next, the file will be renamed like document-type_username_timestamp.pdf.

Then, the document(s) are forwarded to Dispatcher Paragon with the Printer node of Dispatcher Phoenix. We can use the LPR transmission and point the IP Address of the Dispatcher Paragon Server (in this case the localhost), the LPR queue name of Dispatcher Paragon Secure Queue (secure) and the username to which the documents assigned to.

Result: the users can reach their own pay slips via card authentication on MFD Panel.

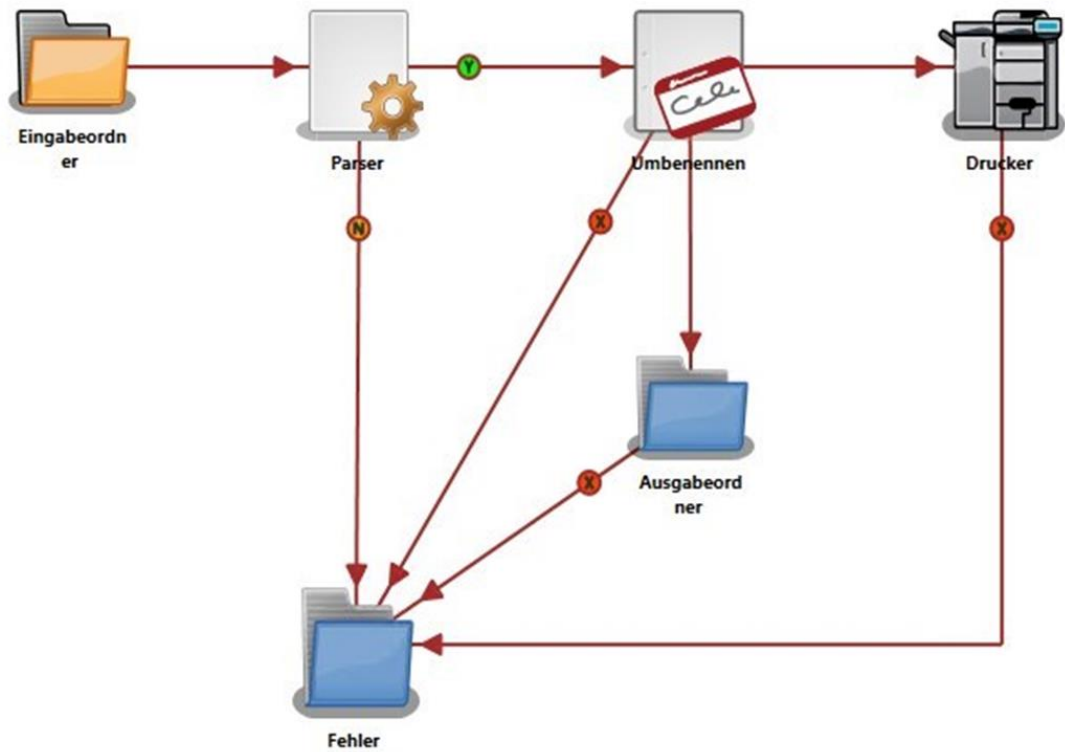
The users are set up manually within Dispatcher Paragon because of missing active directory account.

KEY SUCCESS FACTORS

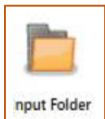
It's a one server installation and the customer have the benefits out of Print Management / FollowMe-Print and automated document processes.

We also discussed topics like barcode recognition for the future and the customer knows that the solutions can grow with their requirements.

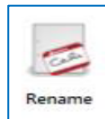
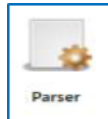
ADDITIONAL INFORMATION



CAPTURE



PROCESS



DISTRIBUTION

